

My Workstation

Reduce Support calls by up to 40%

Prevent computer failures

Minimize end-user downtime

Improve security compliance

Increase first-call resolution

Advance self-support

Easy onboarding, minimal maintenance and support

ROI within the first month

Delivered directly from MS store

No complicated packaging

Support calls cost \$40 per call

Users often refrain from restarting their devices, which leads to various problems such as security risks, computer malfunctions, and unnecessary help desk inquiries

Users don't know their workstation name or pay attention to the device state

Add your own Logo

Quick access to Computer Name and Azure device id

View Computer IP Address (including VPN)

All OS information in one place

Hardware information such as Model, Serial Number, at the fingertips to provide to helpdesk when needed

Users are notified if devices are in a failed or predictive failed state

Everything is customizable. You choose what your users can see and when they are alerted on

Computer Name: **LT-AA500**

IP Address: 192.168.0.166

OS: Windows 11 Enterprise

System Type: Workstation | 64-bit

Notebook: Micro-Star International Co., Ltd.

Hardware Model: GS75 Stealth 10SGS

Serial Number: 00329-10280-00000-AA381

UEFI Firmware: American Megatrends Inc.

All devices working properly

Membership: WORKGROUP

Recover / Reset Device

Workstation does not require a restart.

Computer restarted 8 hours ago.

System restarted 7 times in last 14 days.

Operating System crashed 4 times in last 14 days.

Windows Defender On

Anti-Virus last updated 12 hours ago.

OS last patched 8 days ago.

Processor: Intel(R) Core(TM) i7-10750H CPU @ 2.60GHz | 12 Cores

Memory: Total RAM: 32 GB

System (C:): 407 GB free of 931 GB

DATA (D:): 240 GB free of 932 GB

Power Plan: Ultimate Performance

Status: plugged in 81% available

Complete Restart Information

Users get the full picture of their device reboots

You control when and how often users receive notifications that they need to restart their workstations

Simple and user-friendly representation of Computer Security State

CPU and Memory utilizations quick access to component part and serial numbers

Disk Information alerts and provides users with tools self-remediate disk space issues

Productivity

Outlook

Sticky Notes

Microsoft Edge

Photos

My Workstation

LT-AA500

All good

Windows 10 tile quickly shows the device state and computer name

Designed to grab users' attention every time they go to the start menu

Fully customizable Windows toast notification

Notifications stay and wait for a user to dismiss.

Users cannot disable notifications from My Workstation

My Workstation

Workstation requires attention!

IT Department

Please restart your device to keep the operating system secure and stable.

Restart required to complete update installations

Restart Now

View Notification

"My Workstation improves the effectiveness of notifications, so people know when to take action. They are persistent, not popping up once and then going away. It also provides a dashboard view so users who may not even know where to begin to look doesn't have to search, important support information is right at their fingertips."

– Sean Ashley, Director IT Services

Microsoft Partner

Contact us
www.velessoftware.com
sales@velessoftware.com